

## **General terms of sale**

The following terms of sale apply to all purchases made through our website.

The customer has an obligation to inform himself and to comply with the standards and regulations in force. The customer should ensure that they obtain the necessary permits if this is the case.

Desjardins Industries Ltd is not responsible for damages related to the use of this site.

## **Price policy**

The prices indicated online are those established for consumer sales.

Sales taxes apply to all our products as well as to transport. These will be calculated before finalizing the transaction. Taxes and our tax numbers will be displayed on the invoice.

Industries Desjardins reserves the right to modify the prices of products available on its site at any time, without prior notice.

All prices quoted are in Canadian dollars.

## **Payment methods**

Purchases made online can only be paid by MasterCard, Visa and American Express credit cards.

Once your order has been placed, a payment confirmation will be emailed to you.

## **Acceptance of the terms of sale**

By purchasing a product in-store or online, the customer acknowledges being bound by the Industries Desjardins's terms of sale and accepting them.

## **Product availability**

Availability of products is shown in real-time online. However, since we cannot guarantee availability of these products, Industries Desjardins waives any liability in case of inventory shortages.

## **Return and Cancellation Policy**

Subject to approval, contact us. Return charges may apply. Shipping charges are not refundable.

## **Guarantee and installation**

Refer to the product warranty document and installation manuals.

## **Delivery**

Delivery is provided by Transport Morneau. If for any reason delivery cannot be made, then our sole responsibility will be to credit the customer.

Rest assured that every effort will be made to meet a reasonable time frame for the shipment of your merchandise. However, due to several factors that are beyond our control, some delays and unforeseen events may occur. No compensation will be granted.

## **To contact us :**

Les Industries Desjardins Ltée

418-493-2114

79 rue Principale

418-493-2432

Saint-André-de-Kamouraska (Québec)

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